



CLAD X

The CladX cladding system – boards installed on the (possibly) supplied GRAD® flatrails and clips – has a **10 YEAR** warranty.

Conditions

CladX BV guarantees that on the date of delivery to the original buyer, the CladX cladding system is suitable for the intended application.

This guarantee is valid from the delivery date stated on the invoice, exclusively and solely for the original buyer of the CladX cladding system from CladX BV and cannot be transferred or assigned.

Exclusions

The unique appearance of CladX is achieved by the granite granulate finish. Alike sand-faced bricks, fine granules may be released over time due to weathering. The natural granulate may also contain a (slight) contamination (such as rust, petrified wood or pyrite) that can cause discoloration.

Releasing granules, discoloration, the presence of core fibres on the surface or air bubbles in the material do not have any technical impact on the product and therefore cannot be grounds for complaint.

Colour nuances or variations in and/or between all surfaces (both visible and side and/or back) are an integral part of the product and also cannot be grounds for complaint. This also applies to insufficient mixing of the CladX strips within a facade surface.

Further tolerances are stated in the brochure 'CladX Design and Installation'. Deviations within these tolerances are not grounds for complaints or a valid warranty claim.

Cladding WARRANTY

Other exclusions include damage or pollution by:

- Force majeure
- Natural wear and tear and weathering.
- Non-compliance with design, installation, processing, handling, transport, storage, maintenance and cleaning guidelines (including the use of a high-pressure cleaner).
- Any defect in or damage to or by non-supplied substructure or other components.
- Accident, excessive load, misuse, or mechanical damage in the facade area directly accessible from ground level.
- Application of a coating, a chemical treatment, or exposure to aggressive substances, in any form.
- Pests.
- Other external causes.

Cost covered

In the event of a valid complaint, the damaged parts of the CladX facade system, as far as no longer suitable for the intended application, will be: (i) supplied at no cost and Ex Works up to one (1) year after the delivery date, or (ii) for a fee paid by the Customer based on the following formula from one year to ten (10) years after the delivery date Ex Works: $([\text{number of full years after the delivery date}] * 0.1) * \text{current selling price}$.

- Possible colour deviations from the original products may occur and must be accepted.
- A new delivery does not create a new warranty period.
- Costs, of any kind, incurred in any manner, for replacing the damaged parts and/or non-supplied parts will not be reimbursed by CladX.

See also article 8 of the General Terms and Conditions for a detailed description.

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